

### UniFirst Announces Financial Results for the First Quarter of Fiscal 2020

#### January 8, 2020

WILMINGTON, Mass., Jan. 08, 2020 (GLOBE NEWSWIRE) -- UniFirst Corporation (NYSE: UNF) (the "Company") today reported results for its first quarter ended November 30, 2019 as compared to the corresponding period in the prior fiscal year:

#### Q1 2020 Financial Highlights

- Consolidated revenues for the first quarter increased 6.1% to \$465.4 million.
- Operating income was \$60.1 million, an increase of 19.2%.
- The effective tax rate for the quarter decreased to 22.1% from 26.2%.
- Net income in the quarter increased to \$48.2 million from \$38.3 million, or 25.9%.
- Diluted earnings per share increased to \$2.52 from \$1.99, or 26.6%.

Steven Sintros, UniFirst President and Chief Executive Officer, said, "We are pleased with the results of our first quarter which showed solid top and bottom line growth. As always, I would like to thank our thousands of employee Team Partners for their efforts as we continue to strive for profitable growth while providing the highest quality service to our customers."

#### **Segment Reporting Highlights**

Core Laundry Operations

- Revenues for the quarter increased 6.6% to \$416.3 million.
- Organic growth, which excludes the effect of acquisitions as well as fluctuations in the Canadian dollar, was 6.0% and benefited by approximately 0.7% from the impact of certain revenue adjustments related to reserves as well as the timing of revenues around the Thanksgiving holiday.
- Operating margin increased to 12.9% from 11.5%. This increase was primarily due to lower energy, selling payroll and depreciation and amortization as a percentage of revenues as well as the effect of the revenue adjustments discussed above. In addition, several other costs trended favorably as a percentage of revenues due to the strong revenue growth in the quarter. These benefits were partially offset by an unfavorable comparison with prior year due to a \$3.0 million pre-tax gain (\$0.11 per diluted share) from the settlement of environmental litigation recognized in the first quarter of 2019.

#### Specialty Garments

- Revenues for the quarter were \$33.4 million, a decrease of 3.0%. This decrease was primarily due to decreased outage activity in the US and Canadian nuclear operations which was partially offset by strong growth in the cleanroom operations.
- Operating margin increased to 14.6% from 13.0%. This increase was primarily due to lower merchandise and production payroll costs as a percentage of revenues partially offset by higher casualty claims expense as a percentage of revenues.
- Specialty Garments consists of nuclear decontamination and cleanroom operations and its results can vary significantly due to seasonality and the timing of reactor outages and projects.

#### Capital Allocation

- Cash, cash equivalents and short-term investments totaled \$356.6 million as of November 30, 2019.
- The Company had no long-term debt outstanding as of November 30, 2019.
- Under its previously announced stock repurchase program, the Company repurchased 50,600 shares of common stock for a total of \$10.0 million during its first fiscal quarter of 2020.
- Weighted average shares outstanding Diluted decreased 0.9% to 19.1 million shares.

#### **Financial Outlook**

Mr. Sintros continued, "At this time, we believe that our revenues for fiscal 2020 will be between \$1.860 billion and \$1.872 billion and full year diluted earnings per share to be between \$7.60 and \$7.92. We have reduced the high end of our previously provided revenue outlook partially due to reduced business activity and wearer levels in the energy dependent markets that we service. This guidance does not assume any significant further deterioration in the energy sector or the overall economy. As a reminder, our fiscal 2020 will contain one less week compared to fiscal 2019."

#### **Conference Call Information**

UniFirst will hold a conference call today at 9:00 a.m. (ET) to discuss its quarterly financial results, business highlights and outlook. A simultaneous live webcast of the call will be available over the Internet and can be accessed at <a href="http://www.unifirst.com">www.unifirst.com</a>.

#### **About UniFirst Corporation**

Headquartered in Wilmington, Mass., UniFirst Corporation (NYSE: UNF) is a North American leader in the supply and servicing of uniform and workwear programs, as well as the delivery of facility service programs. Together with its subsidiaries, the company also provides first aid and safety products, and manages specialized garment programs for the cleanroom and nuclear industries. UniFirst manufactures its own branded workwear, protective clothing, and floorcare products; and with 260 service locations, over 300,000 customer locations, and 14,000-plus employee Team Partners, the company outfits nearly 2 million workers each business day. For more information, contact UniFirst at 800.455.7654 or visit UniFirst.com.

#### **Forward-Looking Statements Disclosure**

This public announcement contains forward-looking statements that reflect the Company's current views with respect to future events and financial performance, including projected revenues and earnings per share. Forward-looking statements contained in this public announcement are subject to the safe harbor created by the Private Securities Litigation Reform Act of 1995 and may be identified by words such as "estimates," "anticipates," "projects," "plans," "expects," "intends," "believes," "seeks," "could," "should," "may," "will," "strategy," "objective," "assume," or the negative versions thereof, and similar expressions and by the context in which they are used. Such forward-looking statements are based upon our current expectations and speak only as of the date made. Such statements are highly dependent upon a variety of risks, uncertainties and other important factors that could cause actual results to differ materially from those reflected in such forward-looking statements. Such factors include, but are not limited to, the performance and success of our Chief Executive Officer, uncertainties caused by adverse economic conditions and their impact on our customers' businesses and workforce levels, uncertainties regarding our ability to consummate and successfully integrate acquired businesses, uncertainties regarding any existing or newly-discovered expenses and liabilities related to environmental compliance and remediation, any adverse outcome of pending or future contingencies or claims, our ability to compete successfully without any significant degradation in our margin rates, seasonal and quarterly fluctuations in business levels, our ability to preserve positive labor relationships and avoid becoming the target of corporate labor unionization campaigns that could disrupt our business, the effect of currency fluctuations on our results of operations and financial condition, our dependence on third parties to supply us with raw materials, any loss of key management or other personnel, increased costs as a result of any changes in federal or state laws, rules and regulations or governmental interpretation of such laws, rules and regulations, uncertainties regarding the impact of the recently passed U.S. tax reform on our business, results of operations and financial condition, uncertainties regarding the price levels of natural gas, electricity, fuel and labor, the negative effect on our business from sharply depressed oil and natural gas prices, the continuing increase in domestic healthcare costs, including the impact of the Affordable Care Act, our ability to retain and grow our customer base, demand and prices for our products and services, fluctuations in our Specialty Garments business, instability in Mexico and Nicaragua where our principal garment manufacturing plants are located, our ability to properly and efficiently design, construct, implement and operate a new customer relationship management (CRM) computer system, interruptions or failures of our information technology systems, including as a result of cyber-attacks, additional professional and internal costs necessary for compliance with any changes in Securities and Exchange Commission, New York Stock Exchange and accounting rules, strikes and unemployment levels, our efforts to evaluate and potentially reduce internal costs, economic and other developments associated with the war on terrorism and its impact on the economy, general economic conditions, our ability to successfully implement our business strategies and processes, including our capital allocation strategies, and other factors described under "Item 1A. Risk Factors" in our Annual Report on Form 10-K for the year ended August 31, 2019 and in our other filings with the Securities and Exchange Commission. We undertake no obligation to update any forward-looking statements to reflect events or circumstances arising after the date on which they are made.

## Consolidated Statements of Income (Unaudited)

| (In thousands, except per share data)   | Thirteen<br>weeks ended<br>November 30,<br>2019 | Thirteen<br>weeks ended<br>November 24,<br>2018 |  |
|---|---|---|--|
| Revenues                                | \$ 465,398                                      | \$ 438,550                                      |  |
| Operating expenses:                     |   |   |  |
| Cost of revenues (1)                    | 289,316   | 277,049   |  |
| Selling and administrative expenses (1) | 90,528  | 85,959  |  |
| Depreciation and amortization           | 25,459  | 25,116  |  |
| Total operating expenses                | 405,303   | 388,124   |  |
| Operating income                        | 60,095  | 50,426  |  |
| Other (income) expense:                 |   |   |  |
| Interest income, net                    | (2,361)   | (1,705)   |  |
| Other expense, net                      | 528   | 172   |  |
| Total other income, net                 | (1,833)   | (1,533)   |  |
| Income before income taxes              | 61,928  | 51,959  |  |
| Provision for income taxes              | 13,686  | 13,639  |  |
| Net income                              | \$ 48,242                                       | \$ 38,320                                       |  |

| Income per share – Basic:                      |              |              |
|--|--------------|--------------|
| Common Stock                                   | \$<br>2.65   | \$<br>2.08   |
| Class B Common Stock                           | \$<br>2.12   | \$<br>1.67   |
| Income per share – Diluted:                    |              |              |
| Common Stock                                   | \$<br>2.52   | \$<br>1.99   |
| Income allocated to – Basic:                   |              |              |
| Common Stock                                   | \$<br>40,526 | \$<br>32,137 |
| Class B Common Stock                           | \$<br>7,716  | \$<br>6,183  |
| Income allocated to – Diluted:                 |              |              |
| Common Stock                                   | \$<br>48,242 | \$<br>38,320 |
| Weighted average shares outstanding – Basic:   |              |              |
| Common Stock                                   | 15,308       | 15,432       |
| Class B Common Stock                           | 3,643        | 3,710        |
| Weighted average shares outstanding – Diluted: |              |              |
| Common Stock                                   | 19,123       | 19,302       |

(1) Exclusive of depreciation on the Company's property, plant and equipment and amortization on its intangible assets.

# Condensed Consolidated Balance Sheets (Unaudited)

| (In thousands)                                      | November 30,<br>2019 | August 31,<br>2019 |  |
|---|----------------------|--------------------|--|
| Assets  |                      |                    |  |
| Current assets:                                     |                      |                    |  |
| Cash, cash equivalents and short-term investments   | \$ 356,588           | \$ 385,341         |  |
| Receivables, net                                    | 217,884              | 203,457            |  |
| Inventories   | 99,794               | 100,916            |  |
| Rental merchandise in service                       | 184,889              | 184,318            |  |
| Prepaid taxes                                       | 7,465                | 4,060              |  |
| Prepaid expenses and other current assets           | 35,837               | 35,699             |  |
| Total current assets                                | 902,457              | 913,791            |  |
| Property, plant and equipment, net                  | 574,394              | 574,509            |  |
| Goodwill  | 424,545              | 401,178            |  |
| Customer contracts and other intangible assets, net | 87,512               | 72,720             |  |
| Deferred income taxes                               | 474                  | 448                |  |
| Operating lease, right-of-use assets, net           | 47,739               | _                  |  |
| Other assets  | 86,464               | 84,674             |  |
|   | \$ 2,123,585         | \$ 2,047,320       |  |
| Liabilities and shareholders' equity                |                      |                    |  |
| Current liabilities:                                |                      |                    |  |
| Accounts payable                                    | \$ 71,416            | \$ 77,918          |  |
| Accrued liabilities                                 | 114,203              | 111,721            |  |
| Accrued taxes                                       | _                    | 205                |  |
| Operating lease liabilities, current                | 12,013               | _                  |  |
|   |                      |                    |  |

| Total current liabilities            | 197,632      | 189,844      |
|--------------------------------------|--------------|--------------|
| Long-term liabilities:               |              |              |
| Accrued liabilities                  | 117,363      | 117,074      |
| Accrued and deferred income taxes    | 98,963       | 99,172       |
| Operating lease liabilities          | 33,619       |              |
| Total liabilities                    | 447,577      | 406,090      |
| Shareholders' equity:                |              |              |
| Common Stock                         | 1,530        | 1,533        |
| Class B Common Stock                 | 364          | 364          |
| Capital surplus                      | 84,749       | 84,946       |
| Retained earnings                    | 1,622,069    | 1,588,075    |
| Accumulated other comprehensive loss | (32,704)     | (33,688)     |
| Total shareholders' equity           | 1,676,008    | 1,641,230    |
|                                      | \$ 2,123,585 | \$ 2,047,320 |

# Detail of Operating Results (Unaudited)

#### Revenues

| (In thousands, except percentages) | we | Thirteen<br>weeks ended<br>November 30,<br>2019 |    | Thirteen<br>weeks ended<br>November 24,<br>2018 |    | Dollar<br>Change | Percent<br>Change |  |
|------------------------------------|----|---|----|---|----|------------------|-------------------|--|
| Core Laundry Operations            | \$ | 416,298   | \$ | 390,477   | \$ | 25,821           | 6.6%              |  |
| Specialty Garments                 |    | 33,402  |    | 34,448  |    | (1,046)          | (3.0)%            |  |
| First Aid                          |    | 15,698  |    | 13,625  |    | 2,073            | 15.2%             |  |
| Consolidated total                 | \$ | 465,398   | \$ | 438,550   | \$ | 26,848           | 6.1 %             |  |

### **Operating Income**

| (In thousands, except percentages) | wee | hirteen<br>ks ended<br>ember 30,<br>2019 | wee | hirteen<br>ks ended<br>ember 24,<br>2018 | _  | Dollar<br>hange | Percent<br>Change |
|------------------------------------|-----|--|-----|--|----|-----------------|-------------------|
| Core Laundry Operations            | \$  | 53,808                                   | \$  | 44,782                                   | \$ | 9,026           | 20.2 %            |
| Specialty Garments                 |     | 4,879                                    |     | 4,470                                    |    | 409             | 9.1 %             |
| First Aid                          |     | 1,408                                    |     | 1,174                                    |    | 234             | 19.9%             |
| Consolidated total                 | \$  | 60,095                                   | \$  | 50,426                                   | \$ | 9,669           | 19.2%             |

### **Operating Margin**

|                         | Thirteen weeks<br>ended<br>November 30,<br>2019 | Thirteen<br>weeks ended<br>November 24,<br>2018 |
|-------------------------|---|---|
| Core Laundry Operations | 12.9 %  | 11.5 %  |
| Specialty Garments      | 14.6 %  | 13.0 %  |

| First Aid          | 9.0%          | 8.6 %         |
|--------------------|---------------|---------------|
| Consolidated total | 12.9 <b>%</b> | 11.5 <b>%</b> |

# Consolidated Statements of Cash Flows (Unaudited)

| (In thousands)   |            | Thirteen<br>weeks ended<br>November 30,<br>2019 |    | Thirteen<br>weeks ended<br>November 24,<br>2018 |  |
|--|------------|---|----|---|--|
| Cash flows from operating activities:  | <u>^</u>   | 40.040  | •  |   |  |
| Net income   | \$         | 48,242  | \$ | 38,320  |  |
| Adjustments to reconcile net income to cash provided by operating activities:  |            | 25 450  |    | 05 110  |  |
| Depreciation and amortization  |            | 25,459<br>28                                    |    | 25,116<br>28                                    |  |
| Amortization of deferred financing costs                                       |            | 20<br>1,575                                     |    | 20<br>1,182                                     |  |
| Share-based compensation   |            | 1,575   |    | 1,182   |  |
| Accretion on environmental contingencies                                       |            | 232   |    | 220   |  |
| Accretion on asset retirement obligations                                      |            | -   |    | -   |  |
| Deferred income taxes  |            | 245   |    | (497)   |  |
| Other  |            | 5   |    | (19)  |  |
| Changes in assets and liabilities, net of acquisitions:                        |            | (10 771)  |    | (10.165)  |  |
| Receivables, less reserves   |            | (12,771)  |    | (12,165)  |  |
| Inventories<br>Rental merchandise in service                                   |            | 1,195<br>1,370                                  |    | (1,061)   |  |
|  |            |   |    | (4,513)<br>(6,884)                              |  |
| Prepaid expenses and other current assets and Other assets<br>Accounts payable |            | (2,074)<br>(5,031)                              |    | (0,864)   |  |
| Accrued liabilities  |            | (2,678)   |    | (1,204)   |  |
| Prepaid and accrued income taxes   |            |   |    | 13,256  |  |
|  |            | (3,497)   |    | 32,257  |  |
| Net cash provided by operating activities                                      |            | 52,434  |    | 32,237  |  |
| Cash flows from investing activities:  |            | (22,222)  |    |   |  |
| Acquisition of businesses, net of cash acquired                                |            | (39,286)  |    |   |  |
| Capital expenditures, including capitalization of software costs               |            | (28,975)  |    | (23,285)  |  |
| Proceeds from sale of assets   |            | 61  |    | 90  |  |
| Other  |            |   |    | 33  |  |
| Net cash used in investing activities  | . <u> </u> | (68,200)  |    | (23,162)  |  |
| Cash flows from financing activities:  |            |   |    |   |  |
| Proceeds from exercise of share-based awards                                   |            | 74  |    | —   |  |
| Taxes withheld and paid related to net share settlement of equity awards       |            | (1,570)   |    | (140)   |  |
| Repurchase of Common Stock   |            | (9,973)   |    | —   |  |
| Payment of cash dividends  |            | (2,056)   |    | (2,070)   |  |
| Net cash used in financing activities  |            | (13,525)  |    | (2,210)   |  |
| Effect of exchange rate changes  |            | 538   |    | (861)   |  |
| Net (decrease) increase in cash, cash equivalents and short-term investments   |            | (28,753)  |    | 6,024   |  |
| Cash, cash equivalents and short-term investments at beginning of period       | <u> </u>   | 385,341   |    | 270,512   |  |
| Cash, cash equivalents and short-term investments at end of period             | \$         | 356,588   | \$ | 276,536   |  |

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Source: UniFirst Corp.